

**Subject:** ACTION ITEM: Moodle Logins Process Complete  
**Date:** Monday, April 29, 2024 3:29:00 PM

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On April 27<sup>th</sup>, 2024, Moodle Logins were changed from using Banner IDs to KPU-issued emails.

This resulted in the following changes for faculty:

- Faculty have new accounts generated in Moodle
- All Banner created courses have remained linked to the appropriate accounts
- Manually created courses, such as community and development sites, are not immediately linked to the new accounts
- Students can seamlessly log into Moodle using their email accounts
- **Important:** This change has also temporarily removed access to faculty's Kaltura media content within Moodle

**ACTION ITEM:** Please log in to your Moodle site as Teaching and Learning is proactively updating all new faculty accounts with missing courses and Kaltura media. We appreciate your patience as we work to complete this update by mid-May.

*If you notice any issues or missing elements from your account, or have further questions, please reach out to Teaching and Learning through the [IT Service Desk](#). For previous email communications and Moodle features, please visit <https://wordpress.kpu.ca/techupdates/>*

Sincerely,  
The Teaching & Learning Commons