

## **Transition to a New Budget Model** at the University of Toronto

#### **CAUBO**

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#### **Overview**

- U of T Facts and Figures
- Transition Timeline and Resources
- The Previous Budget Model
- The New Budget Model
- Transition Process
- Observations



## U of T Facts (2007-08)

\$1.3 B operating budget

72,000 Students

3 campuses

19 faculties

3200 faculty FTE

4400 staff FTE

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## Operating Revenue (2007-08 budget, \$M)

Government Grants	565
Tuition fees	461
Endowment	40
Departmental revenue	166
Other	102
Total	1334

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## Operating Expense (2007-08 budget, \$M)

Academic	911
Library, Student Services	93
Student Aid	110
Maintenance, Services & Utilities	118
Other	102
Total	1334

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## **Timeline**

<ul> <li>April 2004 Task force created</li> <li>January 2006 Final task force report</li> <li>August 2006 Interim implementation report</li> <li>2006-07 Transition year</li> <li>2007-08 First full year of new model</li> <li>2008-09 First year of new review process</li> </ul>	ARBOR		
<ul> <li>August 2006 Interim implementation report</li> <li>2006-07 Transition year</li> <li>2007-08 First full year of new model</li> </ul>		April 2004	Task force created
<ul> <li>2006-07 Transition year</li> <li>2007-08 First full year of new model</li> </ul>	•	January 2006	Final task force report
■ 2007-08 First full year of new model	•	August 2006	Interim implementation report
·	•	2006-07	Transition year
■ 2008-09 First year of new review process	•	2007-08	First full year of new model
	•	2008-09	First year of new review process



#### **Transition resources**

- Task Force: Vice Provosts, Vice Presidents, Deans, CFO
- Budget Model Steering Committee: 2 Planning & Budget staff, senior financial officers of 4 large faculties
- Divisional Financial Officers: Senior financial officer from each academic and administrative division
- Provost's Executive Committee: Provost and crosssection of deans
- No outside consultants were used

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## **Previous Budget Model**



## **Financial Management at UofT**

The university manages its finances in 4 funds

- Operating Fund
- 2. Ancillary Operations

planning purposes

- 3. Capital Fund
- 4. Restricted Funds

Discussions today address the operating fund only
UofT uses 5-year rolling window for long range

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## The previous model

- Same model used for decades → historical Prior year's budget
- + Salary increase funding
- Revenue sharing
- + Allocation from central funds
- Across-the-board reduction



## Previous Model – Complex Revenue Sharing

- Last decade, as new provincial funding envelopes were introduced, revenue sharing agreements established with faculties
- Introduced concept of budgets tied to enrolments
- Multiple parameters became extremely complex to manage, by both the center and faculties
- Perception of unfairness was growing

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## New Budget Model (NBM)



"The budget is a primary tool in the management of the University and in enabling it to fulfill its mission and achieve its academic goals."

Final Report of the Task Force to Review Approach to Budgeting

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#### **New Budget Model: Objectives**

- Academic Priorities: Allocate budgets to faculties in a manner that best supports academic priorities
- Transparency: Clear delineation of revenue and expense by faculty
- Incentives: Allocations linked to revenues and costs
- Engagement: Review process for both sharedservices and academic budgets



## **New Budget Model**

- There are two basic approaches:
  - Revenue-based (RCM)
  - Expense-based (bottom up)

The new model captures the beneficial aspects of both expense-based and revenue-based models.

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## **Application of NBM - Faculties**

- Revenue and cost attribution methodologies applies to faculties
- Rationale → generally only faculties have capacity to generate revenue (students)



#### **Application of NBM - Shared Services**

- Multi-year plans leading to annual reviews
- Middle tables set up to review service levels → faculties represented on committees
- Funding allocations based on recommendations of committee chaired by President

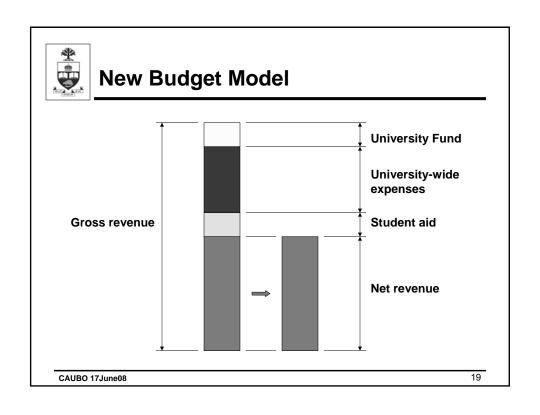
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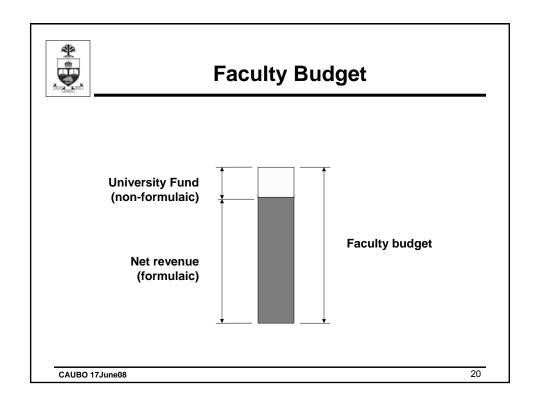


#### **Basic Approach**

Academic budget allocations consist of two parts:

- 1. A formulaic, revenue-based component, reflecting revenues earned by the division less their share of university-wide costs
- 2. A non-formulaic component based on academic plans (the University Fund)







## **Example**

	Year 1	Year 2
Revenue	\$ 6,000,000	6,300,000
UF Contrib.	(600,000)	(630,000)
U-W costs	(2,000,000)	(2,100,000)
St. Aid	(100,000)	(110,000)
Net revenue	3,300,000	3,460,000
UF allocation	<u>1,200,000</u>	<u>1,300,000</u>
Faculty Budget	4,500,000	4,760,000

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#### Revenue

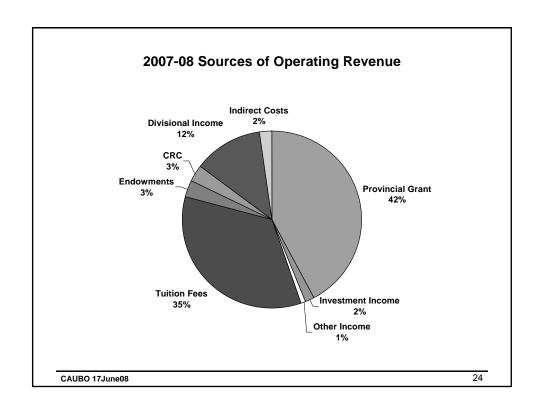
- Most revenues are earned on behalf of faculties, e.g. operating grants
- Some revenues are not easily identified with a faculty, e.g. investment income
- Revenues are attributed to faculties based on "revenue drivers"

Rev. driver **◄->** Simple measure of earning



## **Revenue Attribution**

Revenue Source	Revenue Driver
Provincial Grants	Number of Basic Income Units (BIUs)
Tuition	Student FTE
Research Overhead	Share of research funds
Investment Income	Share of revenue





## **The University Fund**

- Intended to strengthen quality and provide stability, consistent with academic priorities
- Created by a 10% deduction from gross revenues
- Allocations based on academic plans

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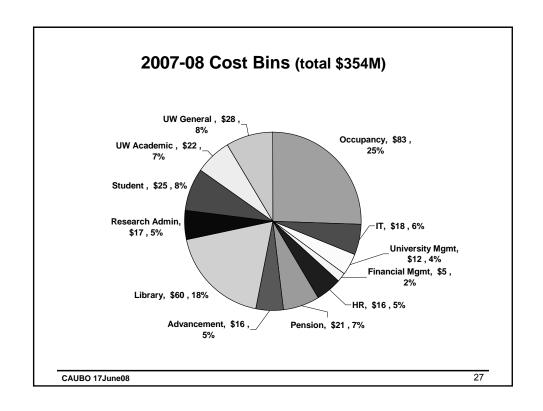


## **Expense attribution**

■ University-wide costs have been organized into

## **COST BINS**

■ There are 12 cost bins covering all universitywide services and administrative costs





## **Cost Drivers**

Cost	Cost Driver
Caretaking, Utilities	Square meters
HR	Faculty and Staff FTE
Student Services	Student FTE
Library	Research \$, Fac, St. FTE
Advancement	Funds raised, # alumni
IT	Faculty, Staff, Student FTE

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#### **Student Aid**

- Most undergraduate student aid is managed centrally
- Under the NBM it will continue to be deducted from revenue and held centrally
- This expense is attributed to faculties in the ratio of tuition revenue
- Graduate student support has been managed within the faculties and continues this way

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#### **Academic Review Process**

Comprehensive reviews of faculty operations

- Enrolment
- Complement
- Budget
- Space/capital

Provostial committee recommends University Fund and/or other central fund allocations, approves enrolment and complement plan



#### **Shared-Services Review Process**

- Reviews will ensure alignment between services, academic needs and budgets
- Consultation with faculties on service levels and priorities
- Multi-year strategic and budget plans
- President's Budget Planning and Priorities
   Committee recommends additional funds or cost containment

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#### **Transition Process**



## **Guiding Principles**

- Materiality must be considered
- Record keeping must not become so onerous that accounting becomes an end in itself.
- Data that are already available must be used as much as possible
- The nature of the university's operation and funding environment is such that revenue and expense cannot and should not always be balanced at the level of program or faculty.

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#### **Transition to the New Model**

- Objective: Transition should maintain historical integrity
- Existing 2006-07 budget was recast using the language of the new model

— ► Shadow Budget



## **Shadow Budget**

- The Shadow Budget gives each faculty exactly the same funding it received in the actual 2006-07 budget
  - "reference level" allocation from University Fund → full UF used as a balancing factor in shadow budget
- The Shadow Budget is the starting point for the new model

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## **Example: Faculty A**

Previous Budget Model		New Budget Model	
2005-06 budget Salary increase Other transfers Cost containment	100 20 40 (10)	Revenue UF Contrib. U-W costs St. Aid Net revenue	350 (35) (170) (20) 125
2006-07 budget	150	UF allocation 2006-07 budget	<u>25</u> <b>150</b>



## **Roll-out and training**

- Development
- Communication
- Training

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## **Observations**



#### **Observations**

- Engagement level much higher review process
- Increased transparency
- Better understanding of revenues and costs (academic and service)
- Increased awareness of enrolment issues
- Academic and administrative review process is providing a much clearer view of the state of University finances

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#### Inter-divisional teaching

- Inter-divisional teaching committee established to review of impact of NBM on inter-divisional teaching agreements
- Ensure that academic qualities and goals remain primary consideration
- Financial arrangements should recognize actual revenues and costs
- Provide incentives for inter-divisional teaching



## **Next steps**

- Review of NBM
- Methodologies will be reviewed over the next 1-2 years to ensure model is working effectively from a technical perspective
- Will take many years to assess impact on attitudes, long term results

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## **New Budget Model Reports**

New Budget Model reports can be found on the following website:

http://www.provost.utoronto.ca/public/Reports/budgetmodel.htm



# Transition to a New Budget Model at the University of Toronto: A Faculty Perspective

#### **CAUBO**

June 17, 2008

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Ontario Institute for Studies in Education
University of Toronto

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Students 1,350 B.Ed. students 1,800 graduate students 6,500 continuing education students

Faculty
136 tenured/tenure stream
13 lecturers
150 sessional instructors
450 continuing education instructors

Staff
159 non-academic administrative
staff

#### **FINANCIALS**

Total Revenue = \$85M

NBM Attributed Revenue = \$65M

University Wide Costs = \$18M

Operating Budget = \$58M

Research Funding = \$9M



## **Budget – setting in the past**

- Historical "base funding" + adjustments
- Across-the-board cuts
- Everybody gives everybody gets
- "Oh the pain"
- "Cut a deal"

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#### **Revenue Planning**

- Grant Value
- \* Tuition Rate Regulated Programs
- ✓ Tuition Rate Non-regulated Programs
- ✓ Volume Enrolment
- ✓ Program Mix
  - ✓ Undergraduate / Graduate
  - ✓ Doctoral Stream / Professional stream
- ✓ Delivery Mode
  - √ Full-time / Part-time
  - ✓ In-class / Distance / mixed-mode
- ✓ Sources of Funds
- ✓ Additional Revenue Opportunities



#### **Expense Planning**

- Salary / Benefit Rates
- Salary / Benefit Escalation
- Central / Shared Services rate
- ✓ Central / Shared Services volume / service level
- √ Faculty / Student ratio
- √ Faculty Mix continuing / sessional / TA
- √ Faculty workload
- Financial Assistance policy
- ✓ Financial Assistance volume / mix
- ✓ Capital requirements
- ✓ Non-salary expenses
- ✓ Contingency

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#### **NBM and Financial Analyses**

- ✓ Student Lifecycle Cost (contribution margin)
- ✓ Cost of Existing Programs
- ✓ Cost of New Programs / Cohorts
- ✓ Changes to Class size



#### **Budget Advisory Committee**

#### Advisory to the Dean

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Step 1 - Appoint committee members -Associate Deans, CAO, Chairs, Faculty, Students

Step 2 - Orientation (NBM, enrolment plans, data and key financial / planning metrics)

- Step 3 Articulation of key issues
- Step 4 Formulation of Strategies
- Step 5 Assessment of Strategies
- Step 6 Finalization of Long Range Financial Plan and Budget
- Step 7 Review with Provost / central budget office
- Step 8 Divisional Communications / directives
- Step 9 Debrief
- Step 10 Prepare for next cycle

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## Changes in behaviour

- Rationalize space
- Rationalize services
- Carefully monitor enrolment
- Overhead collection contracts & self-funded units



## **Ingredients of Success**

- Strong leadership team
- Strong financial knowledge and analytical capability
- Close working relationship between Finance, Academic / Enrolment planning, Student Funding administration
- Collaborative problem-solving -> University and Faculty-wide perspective
- Communication Communication Communication