



# STUDENT RIGHTS AND RESPONSIBILITIES OFFICE (SRRO)

» **Who we are and what we do**

» **How we do it; and why**

**Our work is grounded in  
KPU's Vision 2026**



## **SRRO's Mandate, Values, Vision, Guiding Principles, Mission and Commitments**

### **MANDATE » who and what we are responsible for**

**Students (and also a support and resource to the KPU Community).**

The Student Rights and Responsibilities Office (SRRO) administers KPU's Student Conduct (Non-Academic) Policy (ST7) and Procedures and Sexual Violence Misconduct Policy (SR14) and Procedures. We also work with the KPU community to address behaviors of concern, and is a main access point to the Behaviour Intervention Team (BIT). We help students understand their Rights and Responsibilities.

» PROMOTING A COMMUNITY OF CARE AND RESPECT «

**VALUES » who we are by making explicit what we think is important (what we value)**



**VISION » future thinking – the WHY**

SRRO is seen as a leader in working relationally and restoratively with the KPU community.

**Why?** Because a culture of care and respect derives from a relational and restorative University and we achieve this by paying attention to how we relate to one another. The SRRO will foster this by:

- » Increasing comfort with having challenging or difficult conversations
- » Building individuals’ capacity with conflict management
- » Empowering empathic approaches to engaging and connecting with others

**In order to:**

- » Effect and sustain culture change (a community of care and respect, grounded in respect for rights and responsibilities)

**GUIDING PRINCIPLES » Statements that encompass our values and guides our work**

I. We recognize students are in the process of developing personal and life-long skills in moral and ethical decision-making.

*As such, we will:*

- a. Communicate to, and educate the KPU community about, Student Rights and Responsibilities
- b. Provide experiential opportunities for learning, growth, and healing in addressing incidents of misconduct
- c. Support KPU in being an inclusive and safe learning and working environment
- d. Approach our work from a holistic perspective grounded in well-being

II. We uphold a person-centered practice balanced with upholding community standards.

*As such, we will:*

- a. Address information reported to our office on a case by case basis
- b. Balance rights and responsibilities
- c. Root our work in promising practices, research, training and experience
- d. Work empathically and explore different perspectives, opportunities and support options grounded in identified needs

**MISSION » how we operate every day**

**Promote a community of care and respect through education, empowerment, relationships and restorative practices.**

**STUDENT CONDUCT**

The Student Rights and Responsibilities Office provides educational, empowering and restorative opportunities in response to misconduct.

**SEXUAL VIOLENCE AND MISCONDUCT**

The Student Rights and Responsibilities Office offers a trauma-informed and victim/survivor-centered approach that explores the relational impact of these behaviours and seeks to foster a resolution where all affected parties are able to have harm repaired and thrive.

**BEHAVIOUR INTERVENTION**

The Student Rights and Responsibilities Office upholds a safe environment conducive to learning; and, a campus spirit of respect, civility, mature decision-making and personal, social & community responsibility.



## **COMMITMENTS » how our missions are actualized in practice (what this looks like)**

The SRRO:

- » Works relationally with the KPU community by:
  - Working collaboratively to address behaviours of concern;
  - Working from a person-centered, holistic approach (wherever possible, giving students voice and choice in addressing their needs);
- » Considers multiple perspectives and uses structured professional judgment; which means:
  - Combining evidence-based guidelines/approaches with our professional judgment (experience and knowledge) as Practitioners in assessment, case management and decision-making;
- » Facilitates Restorative Justice (RJ) approaches and utilizes RJ practices in responding to incidents by focusing on accountability, addressing needs, and relationship repair:
  - Asking restorative questions of both the person harmed and the person who caused harm;
  - Striving to address expressed needs of affected parties;
  - Attending to relationship building and repair;
- » Fosters conflict management skills; and,
- » Provides support, information and guidance.

**> [kpu.ca/srr](https://kpu.ca/srr)**